

Balsam Lake WI/ Polk County

Emergency Response Procedures Plan for Polk County, Wisconsin

This plan provides a framework for responding to emergencies within Polk County, Wisconsin, including key contacts, local authorities, evacuation procedures, first aid and medical assistance, and how to report an incident.

1. Emergency Contacts

Key Emergency Numbers:

- Emergency Services (Fire, Medical, Police): 911
 - Highmark Companies:
 - Amy Robertson: (763) 270-7623
 - Angelique: (763) 270-7619 or cell (612) 840-2805
 - Non-Emergency Law Enforcement:
 - Polk County Sheriff's Office: (715) 485-8300
 - Poison Control: 1-800-222-1222
 - Polk County Health Department: (715) 485-8500
 - Red Cross (Local Chapter): (715) 235-3350
 - National Weather Service (Weather Alerts): 1-800-899-9475
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2. Local Authorities

- Polk County Sheriff's Office
 - Phone: (715) 485-8300
 - Address: 1005 W Main St, Balsam Lake, WI 54810
 - Services: Law enforcement, search and rescue, emergency coordination.
 - Balsam Lake Fire Department
 - Phone: (715) 485-3040 (Non-emergency)
 - Address: 916 Frontage Rd, Balsam Lake, WI 54810
 - Services: Fire suppression, rescue operations, hazardous material incidents.
 - St. Croix Falls Police Department
 - Phone: (715) 483-9282 (Non-emergency)
 - Address: 710 Hwy 35, St. Croix Falls, WI 54024
 - Services: General law enforcement, criminal investigations, and public safety services.
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3. Evacuation Procedures

Evacuation Routes and Shelters:

- Designated Evacuation Routes: Primary roads include U.S. Highway 8, State Highway 46, and State Highway 35. Local adjustments will be made as necessary.
- Evacuation Shelters:
 - Unity High School - 1908 WI-46, Balsam Lake, WI 54810

- St. Croix Falls High School - 740 Maple Dr, St. Croix Falls, WI 54024
- Osceola High School - 1111 Oak Ridge Dr, Osceola, WI 54020

Evacuation Procedure:

- Stay Informed: Follow local news, weather reports, and official social media accounts from authorities (Polk County Emergency Management, local police/fire).
 - Follow Authorities' Instructions: Evacuations will be directed by local law enforcement or emergency management personnel.
 - Secure Your Site: Secure windows and doors, unplug appliances.
 - Leave Early: Leave promptly if an evacuation order is given.
 - Special Needs Assistance: Contact Polk County Emergency Management at (715) 485-8300 for assistance.
 - Stay Together: Evacuate with the team when possible.
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4. First Aid and Medical Assistance and Mental Health Crisis Support

First Aid Procedures:

- Basic First Aid Kit: Include bandages, antiseptics, gloves, scissors, burn cream, and pain relievers.

Local Medical Assistance:

- Amery Hospital & Clinic
 - Phone: (715) 268-8000
 - Address: 265 Griffin St E, Amery, WI 54001
 - Services: Emergency care, trauma center, inpatient and outpatient services.
- St. Croix Regional Medical Center
 - Phone: (800) 828-3627
 - Address: 235 State St, St. Croix Falls, WI 54024
 - Services: Urgent care, primary care, outpatient services.

In Case of Injury or Medical Emergency:

- Call 911 for emergencies.
- Provide First Aid if trained.
- Transport to the hospital if safe.

Mental Health Crisis Services:

- Polk County Mental Health Crisis Line: (888) 552-6642 (Available 24/7)
 - National Suicide Prevention Lifeline: 988 (Available 24/7)
 - Crisis Text Line: Text HOME to 741741 (Available 24/7)
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5. How to Report an Incident

General Reporting Procedures:

- Immediate Emergency Situations: Dial 911.
- Provide clear details about the emergency.

Report Non-Emergency Incidents:

- Notify your Project Manager or Supervisor first.
- If safety-related, notify Amy Robertson (HR) or Compliance Coordinator.

Non-Emergency Reporting:

- Polk County Sheriff's Office: (715) 485-8300
- Balsam Lake Fire Department: (715) 485-3040
- St. Croix Falls Police Department: (715) 483-9282

Public Health and Environmental Hazards:

- Polk County Health Department: (715) 485-8500
- Wisconsin Department of Natural Resources (DNR): (888) 936-7463

Utility Emergencies:

- Xcel Energy (Power Outages): 1-800-895-1999
- WE Energies (Gas Leaks or Emergencies): 1-800-261-5325
- Balsam Lake Public Works (Water and Sewer): (715) 485-3544