

Carver County

Emergency Response Procedures Plan for Carver County, Minnesota

This plan provides a framework for responding to emergencies within Carver County, Minnesota, including key contacts, local authorities, evacuation procedures, first aid and medical assistance, and how to report an incident.

1. Emergency Contacts

Key Emergency Numbers:

- Emergency Services (Fire, Medical, Police): 911
 - Highmark Companies:
 - HR Manager: (763) 270-7623
 - Risk & Compliance Manager: (763) 270-7619
 - Nurse Hotline: (844) 412-7951
 - Non-Emergency Law Enforcement:
 - Carver County Sheriff's Office: (952) 361-1231
 - Poison Control: 1-800-222-1222
 - Carver County Health Department: (952) 361-1329
 - Red Cross (Local Chapter): (612) 871-7676
 - National Weather Service (Weather Alerts): 1-800-329-0997
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2. Local Authorities

- Carver County Sheriff's Office
 - Phone: (952) 361-1231
 - Address: 606 E 4th St, Chaska, MN 55318
 - Services: Law enforcement, search and rescue, emergency coordination.
 - Chaska Fire Department
 - Phone: (952) 448-2851 (Non-emergency)
 - Address: 285 Engler Blvd, Chaska, MN 55318
 - Services: Fire suppression, rescue operations, hazardous material incidents.
 - Victoria Police Department
 - Phone: (952) 361-1231 (Non-emergency through Sheriff's Office)
 - Address: 1670 Stieger Lake Ln, Victoria, MN 55386
 - Services: General law enforcement, criminal investigations, and public safety services.
 - Waconia Fire Department
 - Phone: (952) 442-2316
 - Address: 26 S Maple St, Waconia, MN 55387
 - Services: Fire response, rescue operations, public safety education.
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3. Evacuation Procedures

Evacuation Routes and Shelters:

- Designated Evacuation Routes: Primary roads include U.S. Highway 212, State Highways 5 and 7, and County Roads. Adjustments will be made as necessary.
- Evacuation Shelters:
 - Chaska High School - 545 Pioneer Trail, Chaska, MN 55318
 - Waconia High School - 1650 Community Dr, Waconia, MN 55387
 - Victoria Recreation Center - 8475 Kochia Ln, Victoria, MN 55386
 - Chanhassen Library - 7711 Kerber Blvd, Chanhassen, MN 55317

Evacuation Procedure:

- Stay Informed: Follow local news, weather reports, and official social media accounts from authorities (Carver County Emergency Management, local police/fire).
- Follow Authorities' Instructions: Evacuations will be directed by local law enforcement or emergency management personnel.
- Secure Your Site: Secure windows and doors, unplug appliances.
- Leave Early: Leave promptly if an evacuation order is given.
- Special Needs Assistance: Contact Carver County Emergency Management at (952) 361-1231 for assistance.
- Stay Together: Evacuate with the team when possible.

4. First Aid and Medical Assistance and Mental Health Crisis Support

First Aid Procedures:

- Basic First Aid Kit: Include bandages, antiseptics, gloves, scissors, burn cream, and pain relievers.

Local Medical Assistance:

- Ridgeview Medical Center
 - Phone: (952) 442-2191
 - Address: 500 S Maple St, Waconia, MN 55387
 - Services: Emergency care, trauma center, inpatient and outpatient services.

In Case of Injury or Medical Emergency:

- Call 911 for emergencies.
- Provide First Aid if trained.
- Transport to the hospital if safe.

Mental Health Crisis Services:

- Carver County Mental Health Crisis Line: (952) 442-7601 (Available 24/7)
- National Suicide Prevention Lifeline: 988 (Available 24/7)
- Crisis Text Line: Text HOME to 741741 (Available 24/7)

5. How to Report an Incident

General Reporting Procedures:

- Immediate Emergency Situations: Dial 911.
- Provide clear details about the emergency.

Report Non-Emergency Incidents:

- Notify your Project Manager or Supervisor first.
- If safety-related, notify Amy Robertson (HR) or Compliance Coordinator.

Non-Emergency Reporting:

- Carver County Sheriff's Office: (952) 361-1231
- Victoria Police Department: (952) 361-1231
- Chaska Police Department: (952) 448-4200

Public Health and Environmental Hazards:

- Carver County Health Department: (952) 361-1329
- Minnesota Department of Natural Resources (DNR): (651) 296-6157

Utility Emergencies:

- Xcel Energy (Power Outages): 1-800-895-1999
- CenterPoint Energy (Gas Leaks or Emergencies): 1-800-296-9815
- Carver Public Works (Water and Sewer): (952) 361-1231