

## Carver County

### Emergency Response Procedures Plan for Carver County, Minnesota

This plan provides a framework for responding to emergencies within Carver County, Minnesota, including key contacts, local authorities, evacuation procedures, first aid and medical assistance, and how to report an incident.

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#### 1. Emergency Contacts

Key Emergency Numbers:

- Emergency Services (Fire, Medical, Police): 911
  - Highmark Companies:
    - Amy Robertson: (763) 270-7623
    - Angelique: (763) 270-7619 or cell (612) 840-2805
  - Non-Emergency Law Enforcement:
    - Carver County Sheriff's Office: (952) 361-1231
  - Poison Control: 1-800-222-1222
  - Carver County Health Department: (952) 361-1329
  - Red Cross (Local Chapter): (612) 871-7676
  - National Weather Service (Weather Alerts): 1-800-329-0997
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#### 2. Local Authorities

- Carver County Sheriff's Office
    - Phone: (952) 361-1231
    - Address: 606 E 4th St, Chaska, MN 55318
    - Services: Law enforcement, search and rescue, emergency coordination.
  - Chaska Fire Department
    - Phone: (952) 448-2851 (Non-emergency)
    - Address: 285 Engler Blvd, Chaska, MN 55318
    - Services: Fire suppression, rescue operations, hazardous material incidents.
  - Victoria Police Department
    - Phone: (952) 361-1231 (Non-emergency through Sheriff's Office)
    - Address: 1670 Stieger Lake Ln, Victoria, MN 55386
    - Services: General law enforcement, criminal investigations, and public safety services.
  - Waconia Fire Department
    - Phone: (952) 442-2316
    - Address: 26 S Maple St, Waconia, MN 55387
    - Services: Fire response, rescue operations, public safety education.
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#### 3. Evacuation Procedures

Evacuation Routes and Shelters:

- Designated Evacuation Routes: Primary roads include U.S. Highway 212, State Highways 5 and 7, and County Roads. Adjustments will be made as necessary.
- Evacuation Shelters:
  - Chaska High School - 545 Pioneer Trail, Chaska, MN 55318
  - Waconia High School - 1650 Community Dr, Waconia, MN 55387
  - Victoria Recreation Center - 8475 Kochia Ln, Victoria, MN 55386
  - Chanhassen Library - 7711 Kerber Blvd, Chanhassen, MN 55317

Evacuation Procedure:

- Stay Informed: Follow local news, weather reports, and official social media accounts from authorities (Carver County Emergency Management, local police/fire).
- Follow Authorities' Instructions: Evacuations will be directed by local law enforcement or emergency management personnel.
- Secure Your Site: Secure windows and doors, unplug appliances.
- Leave Early: Leave promptly if an evacuation order is given.
- Special Needs Assistance: Contact Carver County Emergency Management at (952) 361-1231 for assistance.
- Stay Together: Evacuate with the team when possible.

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#### 4. First Aid and Medical Assistance and Mental Health Crisis Support

First Aid Procedures:

- Basic First Aid Kit: Include bandages, antiseptics, gloves, scissors, burn cream, and pain relievers.

Local Medical Assistance:

- Ridgeview Medical Center
  - Phone: (952) 442-2191
  - Address: 500 S Maple St, Waconia, MN 55387
  - Services: Emergency care, trauma center, inpatient and outpatient services.

In Case of Injury or Medical Emergency:

- Call 911 for emergencies.
- Provide First Aid if trained.
- Transport to the hospital if safe.

**Mental Health Crisis Services:**

- Carver County Mental Health Crisis Line: (952) 442-7601 (Available 24/7)
- National Suicide Prevention Lifeline: 988 (Available 24/7)
- Crisis Text Line: Text HOME to 741741 (Available 24/7)

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#### 5. How to Report an Incident

#### General Reporting Procedures:

- Immediate Emergency Situations: Dial 911.
- Provide clear details about the emergency.

#### Report Non-Emergency Incidents:

- Notify your Project Manager or Supervisor first.
- If safety-related, notify Amy Robertson (HR) or Compliance Coordinator.

#### Non-Emergency Reporting:

- Carver County Sheriff's Office: (952) 361-1231
- Victoria Police Department: (952) 361-1231
- Chaska Police Department: (952) 448-4200

#### Public Health and Environmental Hazards:

- Carver County Health Department: (952) 361-1329
- Minnesota Department of Natural Resources (DNR): (651) 296-6157

#### Utility Emergencies:

- Xcel Energy (Power Outages): 1-800-895-1999
- CenterPoint Energy (Gas Leaks or Emergencies): 1-800-296-9815
- Carver Public Works (Water and Sewer): (952) 361-1231