

Cass County

Emergency Response Procedures Plan for Cass County, Minnesota

This plan provides a framework for responding to emergencies within Cass County, Minnesota, including key contacts, local authorities, evacuation procedures, first aid and medical assistance, and how to report an incident.

1. Emergency Contacts

Key Emergency Numbers:

- Emergency Services (Fire, Medical, Police): 911
 - Highmark Companies:
 - HR Manager: (763) 270-7623
 - Risk & Compliance Manager: (763) 270-7619
 - Nurse Hotline: (844) 412-7951
 - Cass County Sheriff's Office (Non-Emergency): (218) 547-1424
 - Poison Control: 1-800-222-1222
 - Cass County Health Department: (218) 547-1340
 - American Red Cross (Local Chapter): (218) 722-0071
 - National Weather Service (Weather Alerts): 1-800-889-6889
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2. Local Authorities

- Cass County Sheriff's Office
 - Phone: (218) 547-1424
 - Address: 303 Minnesota Ave W, Walker, MN 56484
 - Services: Law enforcement, search and rescue, emergency coordination.
 - Walker Fire Department
 - Phone: (218) 547-2250 (Non-emergency)
 - Address: 701 Elm Ave, Walker, MN 56484
 - Services: Fire suppression, rescue operations, hazardous material incidents.
 - Pine River Police Department
 - Phone: (218) 587-3333 (Non-emergency)
 - Address: 250 Barclay Ave, Pine River, MN 56474
 - Services: General law enforcement, criminal investigations, and public safety services.
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3. Evacuation Procedures

Evacuation Routes and Shelters:

- Designated Evacuation Routes: Major roads include State Highway 371, State Highway 200, and local routes.
- Evacuation Shelters:
 - Walker Area Community Center - 105 Tower Ave, Walker, MN 56484
 - Pine River-Backus High School - 401 Murray Ave, Pine River, MN 56474
 - Hackensack Community Center - 313 1st St N, Hackensack, MN 56452

Evacuation Procedure:

1. Stay Informed: Monitor local news, weather reports, and official social media from authorities.
2. Follow Authorities' Instructions: Evacuations will be directed by law enforcement or emergency personnel.
3. Secure Your Site: Close windows and doors, unplug appliances to prevent fire hazards.
4. Leave Early: Avoid traffic congestion and risks by evacuating promptly.
5. Special Needs Assistance: Contact Cass County Emergency Management at (218) 547-1424 for evacuation support.
6. Stay Together: Evacuate with your team or family when possible.

4. First Aid and Medical Assistance and Mental Health Crisis Support

First Aid Procedures:

- Basic First Aid Kit: Keep a well-stocked first aid kit at home, work, and in your vehicle. Include supplies like bandages, antiseptics, gloves, scissors, burn cream, pain relievers, etc.

Local Medical Assistance:

- CHI St. Joseph's Health
 - Phone: (218) 732-3311
 - Address: 600 Pleasant Ave S, Park Rapids, MN 56470
 - Services: Emergency care, trauma center, inpatient and outpatient services.
- Essentia Health Walker Clinic
 - Phone: (218) 547-3110
 - Address: 110 Michigan Ave W, Walker, MN 56484
 - Services: General medical care, urgent care services.

In Case of Injury or Medical Emergency:

1. Call 911 for immediate medical emergencies.
2. Provide First Aid if you are trained, including CPR, wound care, or stabilizing injuries until medical help arrives.
3. Transport to Hospital: If safe to do so, transport injured individuals to the nearest medical facility. Otherwise, wait for emergency responders.

Mental Health Crisis Services

- Cass County Mental Health Crisis Line: (218) 828-HELP (4357) (Available 24/7)
- National Suicide Prevention Lifeline: Dial 988 (Available 24/7)
- Crisis Text Line: Text HOME to 741741 (Available 24/7)

5. How to Report an Incident

General Reporting Procedures:

1. Immediate Emergency Situations: Dial 911 for life-threatening emergencies, such as fire, medical emergencies, criminal activity, or accidents.
 - Provide clear details including your location, nature of the emergency, and any potential hazards.
2. Report Non-Emergency Incidents:

- Notify your Project Manager or Supervisor at the office first. They will provide directions on any further reporting measures. As best as you are able stick to the facts with what you relay to them.
 - If Health or Safety related Notify Amy Robertson (HR) or if you are unable to reach them your Compliance Coordinator.
3. Non-Emergency Reporting:
 - Cass County Sheriff's Office (Non-Emergency): (218) 547-1424
 - Pine River Police Department (Non-Emergency): (218) 587-3333
 4. Public Health and Environmental Hazards:
 - Cass County Health Department: (218) 547-1340
 - Minnesota Department of Natural Resources (DNR): (651) 296-6157 (for wildlife incidents, pollution, etc.)
 5. Utility Emergencies:
 - Minnesota Power (Power Outages): 1-800-228-4966
 - CenterPoint Energy (Gas Leaks or Emergencies): 1-800-296-9815
 - Walker Public Works (Water and Sewer): (218) 547-5503