

Chisago County

Emergency Response Procedures Plan for Chisago County, Minnesota

This plan provides a framework for responding to emergencies within Chisago County, Minnesota, including key contacts, local authorities, evacuation procedures, first aid and medical assistance, and how to report an incident.

1. Emergency Contacts

Key Emergency Numbers:

- Emergency Services (Fire, Medical, Police): 911
 - Highmark Companies:
 - HR Manager: (763) 270-7623
 - Risk & Compliance Manager: (763) 270-7619
 - Nurse Hotline: (844) 412-7951
 - Non-Emergency Law Enforcement:
 - Chisago County Sheriff's Office: (651) 257-4100
 - Poison Control: 1-800-222-1222
 - Chisago County Health Department: (651) 213-5231
 - Red Cross (Local Chapter): (612) 871-7676
 - National Weather Service (Weather Alerts): 1-800-329-0997
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2. Local Authorities

- Chisago County Sheriff's Office
 - Phone: (651) 257-4100
 - Address: 313 N Main St, Center City, MN 55012
 - Services: Law enforcement, search and rescue, emergency coordination.
 - North Branch Fire Department
 - Phone: (651) 674-8115 (Non-emergency)
 - Address: 37917 Falcon Ave, North Branch, MN 55056
 - Services: Fire suppression, rescue operations, hazardous material incidents.
 - Lindstrom Police Department
 - Phone: (651) 257-0622 (Non-emergency)
 - Address: 13292 Sylvan Ave, Lindstrom, MN 55045
 - Services: General law enforcement, criminal investigations, and public safety services.
 - Rush City Fire Department
 - Phone: (320) 358-4743
 - Address: 325 S Eliot Ave, Rush City, MN 55069
 - Services: Fire response, rescue operations, public safety education.
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3. Evacuation Procedures

Evacuation Routes and Shelters:

- Designated Evacuation Routes: Primary roads include Interstate 35, U.S. Highway 8, and State Highways 95 and 30. Local adjustments will be made as necessary.
- Evacuation Shelters:
 - North Branch High School - 38175 Grand Ave, North Branch, MN 55056
 - Chisago Lakes High School - 29400 Olinda Trail, Lindstrom, MN 55045
 - Rush City High School - 51001 Fairfield Ave, Rush City, MN 55069
 - Chisago County Government Center - 313 N Main St, Center City, MN 55012

Evacuation Procedure:

- Stay Informed: Follow local news, weather reports, and official social media accounts from authorities (Chisago County Emergency Management, local police/fire).
- Follow Authorities' Instructions: Evacuations will be directed by local law enforcement or emergency management personnel.
- Secure Your Site: Secure windows and doors, unplug appliances.
- Leave Early: Leave promptly if an evacuation order is given.
- Special Needs Assistance: Contact Chisago County Emergency Management at (651) 257-4100 for assistance.
- Stay Together: Evacuate with the team when possible.

4. First Aid and Medical Assistance and Mental Health Crisis Support

First Aid Procedures:

- Basic First Aid Kit: Include bandages, antiseptics, gloves, scissors, burn cream, and pain relievers.

Local Medical Assistance:

- Fairview Lakes Medical Center
 - Phone: (651) 982-7000
 - Address: 5200 Fairview Blvd, Wyoming, MN 55092
 - Services: Emergency care, trauma center, inpatient and outpatient services.

In Case of Injury or Medical Emergency:

- Call 911 for emergencies.
- Provide First Aid if trained.
- Transport to the hospital if safe.

Mental Health Crisis Services:

- Chisago County Mental Health Crisis Line: (800) 523-3333 (Available 24/7)
- National Suicide Prevention Lifeline: 988 (Available 24/7)
- Crisis Text Line: Text HOME to 741741 (Available 24/7)

5. How to Report an Incident

General Reporting Procedures:

- Immediate Emergency Situations: Dial 911.
- Provide clear details about the emergency.

Report Non-Emergency Incidents:

- Notify your Project Manager or Supervisor first.
- If safety-related, notify Amy Robertson (HR) or Compliance Coordinator.

Non-Emergency Reporting:

- Chisago County Sheriff's Office: (651) 257-4100
- Lindstrom Police Department: (651) 257-0622
- North Branch Police Department: (651) 674-8848

Public Health and Environmental Hazards:

- Chisago County Health Department: (651) 213-5231
- Minnesota Department of Natural Resources (DNR): (651) 296-6157

Utility Emergencies:

- Xcel Energy (Power Outages): 1-800-895-1999
- CenterPoint Energy (Gas Leaks or Emergencies): 1-800-296-9815
- Chisago Public Works (Water and Sewer): (651) 213-8700