

Olmstead County

Emergency Response Procedures Plan for Olmsted County, Minnesota

This plan provides a framework for responding to emergencies within Olmsted County, Minnesota, including key contacts, local authorities, evacuation procedures, first aid and medical assistance, and how to report an incident.

1. Emergency Contacts

Key Emergency Numbers:

- Emergency Services (Fire, Medical, Police): 911
 - Highmark Companies:
 - HR Manager: (763) 270-7623
 - Risk & Compliance Manager: (763) 270-7619
 - Nurse Hotline: (844) 412-7951
 - Olmsted County Sheriff's Office (Non-Emergency): (507) 328-6800
 - Poison Control: 1-800-222-1222
 - Olmsted County Public Health: (507) 328-7500
 - American Red Cross (Local Chapter): (507) 287-2200
 - National Weather Service (Weather Alerts): 1-800-889-6889
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2. Local Authorities

- Olmsted County Sheriff's Office
 - Phone: (507) 328-6800
 - Address: 101 4th St SE, Rochester, MN 55904
 - Services: Law enforcement, emergency management, disaster coordination.
 - Rochester Police Department
 - Phone: (507) 328-6800 (Non-emergency)
 - Address: 101 4th St SE, Rochester, MN 55904
 - Services: Public safety, crime response, emergency support.
 - Rochester Fire Department
 - Phone: (507) 328-2800 (Non-emergency)
 - Address: 201 4th St SE, Rochester, MN 55904
 - Services: Fire suppression, rescue, hazardous materials.
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3. Evacuation Procedures

Evacuation Routes and Shelters:

- Designated Evacuation Routes: U.S. Highway 63, Interstate 90, U.S. Highway 52.
- Evacuation Shelters:
 - Mayo Civic Center - 30 Civic Center Dr SE, Rochester, MN 55904
 - Rochester Century High School - 2525 Viola Rd NE, Rochester, MN 55906
 - Rochester Technical & Community College - 851 30th Ave SE, Rochester, MN 55904

Evacuation Procedure:

- Stay Alert: Monitor weather and emergency alerts.
- Obey Orders: Follow official evacuation instructions.
- Secure Property: Shut off utilities and lock premises.
- Need Assistance? Contact Olmsted County Emergency Management at (507) 328-6800.

- Evacuate as a Group: Remain with coworkers or family units.

4. First Aid and Medical Assistance and Mental Health Crisis Support

First Aid Procedures:

- **Basic First Aid Kit:** Keep a well-stocked first aid kit at home, work, and in your vehicle. Include supplies like bandages, antiseptics, gloves, scissors, burn cream, pain relievers, etc.

Local Medical Assistance:

- **Mayo Clinic – Rochester**
 - Phone: (507) 284-2511
 - Address: 200 1st St SW, Rochester, MN 55905
 - Services: Comprehensive medical and emergency services.

In Case of Injury or Medical Emergency:

1. Call 911 for immediate medical emergencies.
2. Provide First Aid if you are trained, including CPR, wound care, or stabilizing injuries until medical help arrives.
3. Transport to Hospital: If safe to do so, transport injured individuals to the nearest medical facility. Otherwise, wait for emergency responders.

Mental Health Crisis Services:

- Olmsted County Crisis Line: (844) 274-7472 (Available 24/7)
- National Suicide Prevention Lifeline: Dial 988 (Available 24/7)
- Crisis Text Line: Text HOME to 741741 (Available 24/7)

5. How to Report an Incident

General Reporting Procedures:

1. **Immediate Emergency Situations:** Dial 911 for life-threatening emergencies, such as fire, medical emergencies, criminal activity, or accidents.
 - Provide clear details including your location, nature of the emergency, and any potential hazards.
2. **Report Non-Emergency Incidents:**
 - Notify your Project Manager or Supervisor at the office first. They will provide directions on any further reporting measures. As best as you are able stick to the facts with what you relay to them.
 - If Health or Safety related Notify Amy Robertson (HR) or if you are unable to reach them your Compliance Coordinator.
3. **Local Non-Emergency Contacts:**
 - Olmsted County Sheriff's Office: (507) 328-6800
 - Rochester Police Department: (507) 328-6800
4. **Public Health or Environmental Concerns:**
 - Olmsted County Public Health: (507) 328-7500
 - Minnesota DNR: (651) 296-6157

5. Utility Emergencies:
 - Rochester Public Utilities: (507) 280-1500
 - Xcel Energy: 1-800-895-1999 (Gas/Electric)