

Ramsey County

Emergency Response Procedures Plan for Ramsey County, Minnesota

This plan provides a framework for responding to emergencies within Ramsey County, Minnesota, including key contacts, local authorities, evacuation procedures, first aid and medical assistance, and how to report an incident.

1. Emergency Contacts

Key Emergency Numbers:

- Emergency Services (Fire, Medical, Police): 911
 - Highmark Companies:
 - HR Manager: (763) 270-7623
 - Risk & Compliance Manager: (763) 270-7619
 - Nurse Hotline: (844) 412-7951
 - Non-Emergency Law Enforcement:
 - Ramsey County Sheriff's Office: (651) 266-9333
 - Poison Control: 1-800-222-1222
 - Ramsey County Health Department: (651) 266-2400
 - Red Cross (Local Chapter): (612) 871-7676
 - National Weather Service (Weather Alerts): 1-800-329-0997
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2. Local Authorities

- Ramsey County Sheriff's Office
 - Phone: (651) 266-9333
 - Address: 425 Grove St, Saint Paul, MN 55101
 - Services: Law enforcement, search and rescue, emergency coordination.
 - Saint Paul Fire Department
 - Phone: (651) 228-6230 (Non-emergency)
 - Address: 645 Randolph Ave, Saint Paul, MN 55102
 - Services: Fire suppression, rescue operations, hazardous material incidents.
 - Maplewood Police Department
 - Phone: (651) 767-0640 (Non-emergency)
 - Address: 1830 County Rd B E, Maplewood, MN 55109
 - Services: General law enforcement, criminal investigations, and public safety services.
 - Roseville Fire Department
 - Phone: (651) 792-7309
 - Address: 2701 Lexington Ave N, Roseville, MN 55113
 - Services: Fire response, rescue operations, public safety education.
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3. Evacuation Procedures

Evacuation Routes and Shelters:

- Designated Evacuation Routes: Primary roads include I-35E, I-94, Highway 36, and I-694. Local adjustments will be made as necessary.
- Evacuation Shelters:
 - Saint Paul River Centre - 175 Kellogg Blvd W, Saint Paul, MN 55102
 - Roseville Skating Center - 2661 Civic Center Dr, Roseville, MN 55113
 - Maplewood Community Center - 2100 White Bear Ave, Maplewood, MN 55109

Evacuation Procedure:

- Stay Informed: Follow local news, weather reports, and official social media accounts from authorities (Ramsey County Emergency Management, local police/fire).
- Follow Authorities' Instructions: Evacuations will be directed by local law enforcement or emergency management personnel.
- Secure Your Site: Secure windows and doors, unplug appliances.
- Leave Early: Leave promptly if an evacuation order is given.
- Special Needs Assistance: Contact Ramsey County Emergency Management at (651) 266-9333 for assistance.
- Stay Together: Evacuate with the team when possible.

4. First Aid and Medical Assistance and Mental Health Crisis Support

First Aid Procedures:

- Basic First Aid Kit: Include bandages, antiseptics, gloves, scissors, burn cream, and pain relievers.

Local Medical Assistance:

- Regions Hospital
 - Phone: (651) 254-3456
 - Address: 640 Jackson St, Saint Paul, MN 55101
 - Services: Emergency care, trauma center, inpatient and outpatient services.
- United Hospital
 - Phone: (651) 241-8000
 - Address: 333 Smith Ave N, Saint Paul, MN 55102
 - Services: Urgent care, primary care, outpatient services.

In Case of Injury or Medical Emergency:

- Call 911 for emergencies.
- Provide First Aid if trained.
- Transport to the hospital if safe.

Mental Health Crisis Services:

- Ramsey County Mental Health Crisis Line: (651) 266-7900 (Available 24/7)
 - National Suicide Prevention Lifeline: 988 (Available 24/7)
 - Crisis Text Line: Text HOME to 741741 (Available 24/7)
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5. How to Report an Incident

General Reporting Procedures:

- Immediate Emergency Situations: Dial 911.
- Provide clear details about the emergency.

Report Non-Emergency Incidents:

- Notify your Project Manager or Supervisor first.
- If safety-related, notify Amy Robertson (HR) or Compliance Coordinator.

Non-Emergency Reporting:

- Ramsey County Sheriff's Office: (651) 266-9333
- Saint Paul Police Department: (651) 291-1111
- Maplewood Police Department: (651) 767-0640

Public Health and Environmental Hazards:

- Ramsey County Health Department: (651) 266-2400
- Minnesota Department of Natural Resources (DNR): (651) 296-6157

Utility Emergencies:

- Xcel Energy (Power Outages): 1-800-895-1999
- CenterPoint Energy (Gas Leaks or Emergencies): 1-800-296-9815
- Saint Paul Public Works (Water and Sewer): (651) 266-6250