

## Ramsey County

### Emergency Response Procedures Plan for Ramsey County, Minnesota

This plan provides a framework for responding to emergencies within Ramsey County, Minnesota, including key contacts, local authorities, evacuation procedures, first aid and medical assistance, and how to report an incident.

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#### 1. Emergency Contacts

Key Emergency Numbers:

- Emergency Services (Fire, Medical, Police): 911
  - Highmark Companies:
    - Amy Robertson: (763) 270-7623
    - Angelique: (763) 270-7619 or cell (612) 840-2805
  - Non-Emergency Law Enforcement:
    - Ramsey County Sheriff's Office: (651) 266-9333
  - Poison Control: 1-800-222-1222
  - Ramsey County Health Department: (651) 266-2400
  - Red Cross (Local Chapter): (612) 871-7676
  - National Weather Service (Weather Alerts): 1-800-329-0997
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#### 2. Local Authorities

- Ramsey County Sheriff's Office
    - Phone: (651) 266-9333
    - Address: 425 Grove St, Saint Paul, MN 55101
    - Services: Law enforcement, search and rescue, emergency coordination.
  - Saint Paul Fire Department
    - Phone: (651) 228-6230 (Non-emergency)
    - Address: 645 Randolph Ave, Saint Paul, MN 55102
    - Services: Fire suppression, rescue operations, hazardous material incidents.
  - Maplewood Police Department
    - Phone: (651) 767-0640 (Non-emergency)
    - Address: 1830 County Rd B E, Maplewood, MN 55109
    - Services: General law enforcement, criminal investigations, and public safety services.
  - Roseville Fire Department
    - Phone: (651) 792-7309
    - Address: 2701 Lexington Ave N, Roseville, MN 55113
    - Services: Fire response, rescue operations, public safety education.
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#### 3. Evacuation Procedures

Evacuation Routes and Shelters:

- Designated Evacuation Routes: Primary roads include I-35E, I-94, Highway 36, and I-694. Local adjustments will be made as necessary.
- Evacuation Shelters:
  - Saint Paul River Centre - 175 Kellogg Blvd W, Saint Paul, MN 55102
  - Roseville Skating Center - 2661 Civic Center Dr, Roseville, MN 55113
  - Maplewood Community Center - 2100 White Bear Ave, Maplewood, MN 55109

Evacuation Procedure:

- Stay Informed: Follow local news, weather reports, and official social media accounts from authorities (Ramsey County Emergency Management, local police/fire).
- Follow Authorities' Instructions: Evacuations will be directed by local law enforcement or emergency management personnel.
- Secure Your Site: Secure windows and doors, unplug appliances.
- Leave Early: Leave promptly if an evacuation order is given.
- Special Needs Assistance: Contact Ramsey County Emergency Management at (651) 266-9333 for assistance.
- Stay Together: Evacuate with the team when possible.

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#### 4. First Aid and Medical Assistance and Mental Health Crisis Support

First Aid Procedures:

- Basic First Aid Kit: Include bandages, antiseptics, gloves, scissors, burn cream, and pain relievers.

Local Medical Assistance:

- Regions Hospital
  - Phone: (651) 254-3456
  - Address: 640 Jackson St, Saint Paul, MN 55101
  - Services: Emergency care, trauma center, inpatient and outpatient services.
- United Hospital
  - Phone: (651) 241-8000
  - Address: 333 Smith Ave N, Saint Paul, MN 55102
  - Services: Urgent care, primary care, outpatient services.

In Case of Injury or Medical Emergency:

- Call 911 for emergencies.
- Provide First Aid if trained.
- Transport to the hospital if safe.

Mental Health Crisis Services:

- Ramsey County Mental Health Crisis Line: (651) 266-7900 (Available 24/7)
  - National Suicide Prevention Lifeline: 988 (Available 24/7)
  - Crisis Text Line: Text HOME to 741741 (Available 24/7)
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## 5. How to Report an Incident

### General Reporting Procedures:

- Immediate Emergency Situations: Dial 911.
- Provide clear details about the emergency.

### Report Non-Emergency Incidents:

- Notify your Project Manager or Supervisor first.
- If safety-related, notify Amy Robertson (HR) or Compliance Coordinator.

### Non-Emergency Reporting:

- Ramsey County Sheriff's Office: (651) 266-9333
- Saint Paul Police Department: (651) 291-1111
- Maplewood Police Department: (651) 767-0640

### Public Health and Environmental Hazards:

- Ramsey County Health Department: (651) 266-2400
- Minnesota Department of Natural Resources (DNR): (651) 296-6157

### Utility Emergencies:

- Xcel Energy (Power Outages): 1-800-895-1999
- CenterPoint Energy (Gas Leaks or Emergencies): 1-800-296-9815
- Saint Paul Public Works (Water and Sewer): (651) 266-6250