

## Renville County

### Emergency Response Procedures Plan for Renville County, Minnesota

This plan provides a framework for responding to emergencies within Renville County, Minnesota, including key contacts, local authorities, evacuation procedures, first aid and medical assistance, and how to report an incident.

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#### 1. Emergency Contacts:

Key Emergency Numbers:

- Emergency Services (Fire, Medical, Police): 911
  - Highmark Companies:
    - HR Manager: (763) 270-7623
    - Risk & Compliance Manager: (763) 270-7619
    - Nurse Hotline: (844) 412-7951
  - Renville County Sheriff's Office (Non-Emergency): (320) 523-1161
  - Poison Control: 1-800-222-1222
  - Renville County Public Health: (320) 523-2570
  - American Red Cross (Local Chapter): (507) 387-6664
  - National Weather Service (Weather Alerts): 1-800-889-6889
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#### 2. Local Authorities:

Renville County Sheriff's Office

- Phone: (320) 523-1161
- Address: 410 E Depue Ave, Olivia, MN 56277
- Services: Law enforcement, emergency coordination, disaster response.

Olivia Police Department

- Phone: (320) 523-2700
  - Address: 1009 W Lincoln Ave, Olivia, MN 56277
  - Services: Local police and community safety.
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#### 3. Evacuation Procedures:

Evacuation Routes and Shelters:

- Designated Evacuation Routes: US Highway 212, MN Highway 71, MN Highway 19
- Evacuation Shelters:
  - BOLD High School - 701 9th St S, Olivia, MN 56277
  - Renville County Government Services Center - 105 S 5th St, Olivia, MN 56277

Evacuation Procedure:

1. Stay Informed: Monitor news and emergency notifications.
2. Follow Orders: Comply with official evacuation instructions.
3. Secure Property: Turn off utilities and lock doors.
4. Request Assistance: Contact Renville County Emergency Management at (320) 523-1161.
5. Stay Together: Evacuate as a unit for safety and accountability.

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#### **4. First Aid and Medical Assistance and Mental Health Crisis Support**

##### First Aid Procedures:

- **Basic First Aid Kit:** Keep a well-stocked first aid kit at home, work, and in your vehicle. Include supplies like bandages, antiseptics, gloves, scissors, burn cream, pain relievers, etc.

##### Local Medical Assistance:

- **RC Hospital and Clinics**
  - Phone: (320) 523-1261
  - Address: 100 Healthy Way, Olivia, MN 56277
  - Services: Emergency services, primary care, mental health referrals.

##### In Case of Injury or Medical Emergency:

1. Call 911 for immediate medical emergencies.
2. Provide First Aid if you are trained, including CPR, wound care, or stabilizing injuries until medical help arrives.
3. Transport to Hospital: If safe to do so, transport injured individuals to the nearest medical facility. Otherwise, wait for emergency responders.

##### **Mental Health Crisis Services:**

- Renville County Crisis Line: (800) 247-2809 (Available 24/7)
  - National Suicide Prevention Lifeline: Dial 988 (Available 24/7)
  - Crisis Text Line: Text HOME to 741741 (Available 24/7)
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#### **5. How to Report an Incident**

##### General Reporting Procedures:

1. **Immediate Emergency Situations:** Dial 911 for life-threatening emergencies, such as fire, medical emergencies, criminal activity, or accidents.
  - Provide clear details including your location, nature of the emergency, and any potential hazards.
2. **Report Non-Emergency Incidents:**
  - Notify your Project Manager or Supervisor at the office first. They will provide directions on any further reporting measures. As best as you are able stick to the facts with what you relay to them.
  - If Health or Safety related Notify Amy Robertson (HR) or if you are unable to reach them your Compliance Coordinator.
3. **Local Non-Emergency Contacts:**
  - Renville County Sheriff's Office: (320) 523-1161
  - Olivia Police Department: (320) 523-2700
4. **Public Health or Environmental Hazards:**
  - Renville County Public Health: (320) 523-2570
  - Minnesota DNR: (651) 296-6157

5. Utility Emergencies:
  - Xcel Energy: 1-800-895-1999
  - Olivia Municipal Utilities: (320) 523-2361