

## St. Croix County

### Emergency Response Procedures Plan for St. Croix County, Minnesota

This plan provides a framework for responding to emergencies within St. Croix County, Minnesota, including key contacts, local authorities, evacuation procedures, first aid and medical assistance, and how to report an incident.

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#### 1. Emergency Contacts

Key Emergency Numbers:

- Emergency Services (Fire, Medical, Police): 911
  - Highmark Companies:
    - HR Manager: (763) 270-7623
    - Risk & Compliance Manager: (763) 270-7619
    - Nurse Hotline: (844) 412-7951
  - Non-Emergency Law Enforcement:
    - St. Croix County Sheriff's Office: (715) 386-4701
  - Poison Control: 1-800-222-1222
  - St. Croix County Health Department: (715) 246-8263
  - Red Cross (Local Chapter): (612) 871-7676
  - National Weather Service (Weather Alerts): 1-800-329-0997
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#### 2. Local Authorities

- St. Croix County Sheriff's Office
    - Phone: (715) 386-4701
    - Address: 1101 Carmichael Rd, Hudson, WI 54016
    - Services: Law enforcement, search and rescue, emergency coordination.
  - Hudson Fire Department
    - Phone: (715) 386-5141 (Non-emergency)
    - Address: 2121 Ward Ave, Hudson, WI 54016
    - Services: Fire suppression, rescue operations, hazardous material incidents.
  - New Richmond Police Department
    - Phone: (715) 246-6667 (Non-emergency)
    - Address: 1443 Campus Dr, New Richmond, WI 54017
    - Services: General law enforcement, criminal investigations, and public safety services.
  - Baldwin Fire Department
    - Phone: (715) 684-2951
    - Address: 911 Cherry Ln, Baldwin, WI 54002
    - Services: Fire response, rescue operations, public safety education.
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#### 3. Evacuation Procedures

Evacuation Routes and Shelters:

- Designated Evacuation Routes: Primary roads include Interstate 94, State Highway 35, and State Highway 64. Local adjustments will be made as necessary.
- Evacuation Shelters:
  - Hudson High School - 1501 Vine St, Hudson, WI 54016
  - New Richmond High School - 650 E Richmond Way, New Richmond, WI 54017
  - Baldwin-Woodville High School - 1000 13th Ave, Baldwin, WI 54002

Evacuation Procedure:

- Stay Informed: Follow local news, weather reports, and official social media accounts from authorities (St. Croix County Emergency Management, local police/fire).
- Follow Authorities' Instructions: Evacuations will be directed by local law enforcement or emergency management personnel.
- Secure Your Site: Secure windows and doors, unplug appliances.
- Leave Early: Leave promptly if an evacuation order is given.
- Special Needs Assistance: Contact St. Croix County Emergency Management at (715) 386-4701 for assistance.
- Stay Together: Evacuate with the team when possible.

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#### 4. First Aid and Medical Assistance and Mental Health Crisis Support

First Aid Procedures:

- Basic First Aid Kit: Include bandages, antiseptics, gloves, scissors, burn cream, and pain relievers.

Local Medical Assistance:

- Hudson Hospital & Clinic
  - Phone: (715) 531-6000
  - Address: 405 Stageline Rd, Hudson, WI 54016
  - Services: Emergency care, trauma center, inpatient and outpatient services.
- Westfields Hospital
  - Phone: (715) 243-2600
  - Address: 535 Hospital Rd, New Richmond, WI 54017
  - Services: Urgent care, primary care, outpatient services.

In Case of Injury or Medical Emergency:

- Call 911 for emergencies.
- Provide First Aid if trained.
- Transport to the hospital if safe.

Mental Health Crisis Services:

- St. Croix County Mental Health Crisis Line: (888) 552-6642 (Available 24/7)
  - National Suicide Prevention Lifeline: 988 (Available 24/7)
  - Crisis Text Line: Text HOME to 741741 (Available 24/7)
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## 5. How to Report an Incident

### General Reporting Procedures:

- Immediate Emergency Situations: Dial 911.
- Provide clear details about the emergency.

### Report Non-Emergency Incidents:

- Notify your Project Manager or Supervisor first.
- If safety-related, notify Amy Robertson (HR) or Compliance Coordinator.

### Non-Emergency Reporting:

- St. Croix County Sheriff's Office: (715) 386-4701
- Hudson Police Department: (715) 386-4771
- New Richmond Police Department: (715) 246-6667

### Public Health and Environmental Hazards:

- St. Croix County Health Department: (715) 246-8263
- Minnesota Department of Natural Resources (DNR): (651) 296-6157

### Utility Emergencies:

- Xcel Energy (Power Outages): 1-800-895-1999
- CenterPoint Energy (Gas Leaks or Emergencies): 1-800-296-9815
- Hudson Public Works (Water and Sewer): (715) 386-4767